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20 December 2008

Mrs Gill Buchanan
Centre Manager
Swan Walk Centre Management
12 Swan Walk
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Dear Gill

I am grateful for your prompt response to my letter but unfortunately it fails to address the key issues.

I find it extraordinary that after more than a year you say you have been unable to identify a suitable design for the plinth, particularly as the original was perfectly satisfactory.

You make much of the £200,000 refurbishment. This of course is in reality unconnected with the swans other than one was used as a smokescreen behind which to remove the other. Whilst the refurbishment is of course welcome it would be more impressive were it not for the fact it is running several months late and at effectively nil cost since the plans predate the discovery of the overpayments to Horsham District Council and your subsequent request for the return of £600,000.

You will recall that at the time you removed the swans BBC South covered the story on their news programmes. We are considering inviting them back in the New Year, twelve months after the swans were supposed to have been restored, to report on progress in fulfilling the promise and gauge public reaction. It would be wonderful if we could show them the swans fully restored and returned to pride of place in a refurbished centre.

Before we decide on our next steps I should be grateful if you would provide a straight answer to two simple questions.

First, at what date will the swans be fully restored?

Second, will you give an unequivocal assurance that the restoration will include the moving water that was such an essential feature of the original installation?

I look forward to hearing from you, meanwhile a copy goes to Chris Paterson at Aviva Investors.

Yours sincerely

John Steele
Chairman